BIOGRAPHY

MICHAEL JEANS

Profile

Michael is a chartered accountant and chartered management accountant – and holds a degree from the University of Bristol in Economics and Accounting. But he would not describe himself as an accountant, rather a management consultant of some over 40 years' standing. He now specialises in building change capacity amongst top teams, often focusing upon the formulation and deployment of strategy.

Background

Given his training both in practice and industry, Michael's consulting career has concentrated on manufacturing and service clients. His work has ranged from the design and implementation of information systems through to feasibility studies and organisation structure reviews.

He has extensive experience overseas, particularly in the Middle East, East Africa, Hong Kong and Europe. He was heavily involved in the development of KPMG's work on ports, leading multi-disciplinary teams, often in conjunction with consulting engineers. Other clients included public utilities and one of the world's largest food companies.

In the UK, he led KPMG's consulting team that advised on the privatisation, commercialisation and development of National Power over a period of 4/5 years; again the team comprised individuals from a wide variety of disciplines. He spent 2/3 years managing the team of consultants assisting with the reconstruction of Mersey Docks & Harbour Board. At Pepsico he was responsible for the successful project concerned with integrating the operations of Smiths and Walkers Crisps.

In the 1980's Michael became deeply involved with research into new costing systems. Working with others, such as Professors Cooper and Kaplan of Harvard, Activity Based Costing was born; references to Michael's work can be found in many books and articles at that time (and later) on this subject. As a result of this work, Mike became keenly interested in the linkage between performance measurement systems and human behaviour.

This interest led Michael into the field of change management and in the early 1990's he was responsible for the development of KPMG's global practice in this area. Many of the ideas developed at that time are still in use today.

Since leaving KPMG (at his request) in 1994, Michael has developed a portfolio of interests. He has his own consulting practice with a number of prestigious clients; he has been a non-executive director of a public company and Independent Business Adviser to The Planning Inspectorate since its creation as an Executive Agency in 1992 through to 2003; he has also continued to work for KPMG on specific projects. He has been a mentor to a number of individuals holding a variety of senior positions.

Michael is an accomplished speaker and has presented papers both in the UK and overseas e.g. Japan, India, Hong Kong. He is the author of a number of articles and has also contributed to books on management consulting, change management and activity based costing.

In 1996 Michael was awarded an Honorary MBA by Cranfield University for his contribution to management consultancy. In a similar vein, he received an Institute of Management Consultancy (IMC) President's Commendation in 2003; he had previously received IMC's

Sandford Smith award in 1992. He was awarded an MBE in 2006 for public and charitable services.

Michael has always been involved with external bodies. This is evidenced by his Presidency of IMC in 1990-01 and CIMA in 2000-01. In addition he has held various senior roles in City of London livery companies and other organisations such as Bath Festivals Trust. These activities make use of his considerable experience of working as a member of senior management teams. This understanding of team working perhaps goes back to his days at the University of Bristol where he was Captain of Boats and Chairman of Athletic Union – and a member of Union Council.

Experience

1964 – 67	Trainee Chartered Accountant with KPMG London
1967 – 70	Assistant accountant, Blue Circle Group
1970 – 94	Consultant rising to partner, head of UK consulting practice and member of UK Board, KPMG
1994 to date	Independent management consultant
	Non-executive director and Chair of Audit Committee, Ross Group plc (1995 – 2000)
	Independent business adviser, The Planning Inspectorate (1992 - 2003) and Chair of Audit Committee (2001 to 2003)
	Member, University of Oxford VFM Committee (2002-09)
	Lay member, General Medical Council Audit Committee (2004-12)
	Non-executive member & Chairman (2007-08), Board of Bevan Brittan (solicitors) (2004 - 2008)
	Non-executive director, Chair of Audit Committee & Deputy Chairman, Gemserv plc (2004-16)
	Member CIMA Audit Committee (2004-13, Chairman 2006-13)
	Independent board member, DTI Performance Challenge Panel (2005-07)
	Chairman, Human Insight Ltd (2006-13)
	Chairman Audit Committee, The Bar Council (2012 to date)

<u>Clients</u> (examples)

With KPMG: National Power, Nestle, Pepsico, Diageo, University of Cambridge

Independent: Bevan Brittan, Bourton Group, Brent PCT, Cass Business School (City

University), Chartered Management Institute, CPRE, CMG, DG Bank, DrPete Inc, Executive Interim Management, Good Corporation, HLB International, KPMG, Mindbench, NHS (NWLondon SHA), Nova Capital Management, Queen's Gate School, Royal Household, UCLES(University of

Cambridge), University of Oxford

Geographic experience

UK, Italy, Switzerland, Middle East, East Africa, Hong Kong, USA, Bahamas

Qualifications

BA, MBA (hc), FCA, FCMA, CGMA, CMC, FIBC, MMS, FRSA

Honours

MBE (2006)

Interests

Theatre, opera, Italy, rowing, the Civic City, education

Personal

Date of birth 14 March 1943

Divorced

Two children (twins) aged 29

Residence: London (and Genoa, Italy)

Other positions held

1985 – 87	Governor, Adams Grammar School (Shropshire)
1987 – 97	Governor, Haberdashers' Aske's Schools (Elstree) and Chair of Boys' School
	Committee (1991-97)
1985 to date	Member of Court (Master 2007-08), The Haberdashers' Company
1998 - 2013	Member, Education Committee, The Haberdashers' Company (eleven
	schools); Chairman from December 2008
1997 -2006	Trustee (Chair from 2004), Schroders' & Haberdashers' Educational
	Foundation
1990 - 91	President, Institute of Management Consultancy
2000 - 01	President, Chartered Institute of Management Accountants
2001 - 02	Master, Company of Management Consultants
2001 - 06	Board Member (Vice Chairman 2003), Bath Festivals Trust
2004 to date	Member of Court, Cranfield University
2007 to date	Member of Court, University of Bristol
2009 - 15	Board member, Association of Governing Bodies of Independent Schools
2009 -14	Vice Chair, Cross Association Leadership Group
2009 to date	Governor/Trustee, The British School of Brussels
2012 to date	Member of Court, The Chartered Accountants' Company; Master 2016-17
2012 - 16	Member of Audit Committee, The Liberal Democrats (& Trustee)
2016 to date	Chair Local Governing Body Kensington Primary Academy, Trustee West
	London Free Schools Multi Academy Trust